

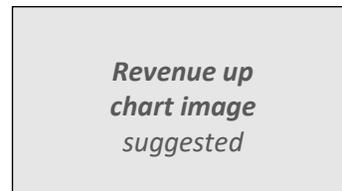


# Vizergy Hotel Call Center

## Answering the call for more bookings

Imagine an expert salesforce whose sole focus is to increase your reservations and revenue potential on every call. And what if this team generated a 15% conversion rate on average? They're global, they're full-service, full-time or only when you need them – always trained, and up and running – they cost less than your on-site call staff, and they speak your brand . . . in twelve languages.

Sound like make-believe? No. It's real. Pinch yourself and call Vizergy.



### Cost & Chaos DOWN Reservations & Revenue UP

Your days of onboarding /offboarding, training and retraining staffing talent are over. Now, that time, money and effort go directly to helping the guests right in front of you, elevating your brand, developing customer loyalty and marketing to increase direct bookings. GO (stable) Team!

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- Client Quote

### All About Your Brand Because first impressions matter

When Vizergy answers the call, we are you. Give us your brand guidelines, what to say, how to say it and callers never know the difference. Armed with all the answers to caller questions specific to your property or hotel chain, your expert salesforce seamlessly turns callers into guests. And, they even drum up extra business for your restaurant, spa and other outlets, without missing a beat.

### On-Call. In-Sync A fusion of talent and technology

Vizergy Call Center is here 24/7, after hours, or just for a while when guests are coming in hot and your front desk staff is dowsing fires. It's all good, because we have everything needed to speak to your property amenities, location, rates, policies – even loyalty guests.

Call details are entered into our CRS and it's securely sent directly to your PMS. When the booking is complete, the guest receives a confirmation email from you. And, if guests with current reservations call back with questions, we have answers. No fuss. No muss.

### Global Reliable Reinforcements – Everywhere

With offices strategically placed in the United States, Canada and Singapore, suddenly your footprint is worldwide. And your reservation experts speak to everyone, nearly everywhere, in twelve languages.

HOW MAY I HELP YOU?

WIE KANN ICH DIR HELFEN?

COME POSSO AIUTARTI?

COMMENT PUIS-JE VOUS AIDER?

JAK MOGĘ CI POMÓC?

¿COMO PUEDO AYUDARTE?

どのように私はあなたを助けることができますか?

Well, you get the idea. [Contact us to learn more](#)

800.201.1949 • Call your Account Manager or Sales  
[Contact Us](#)

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